



# FORT WORTH TRANSPORTATION AUTHORITY

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## PLANNING, OPERATIONS & MARKETING COMMITTEE WORKING SESSION

4:00 p.m., Monday, June 19, 2017

Intermodal Transportation Center (ITC)  
1001 Jones Street, 2<sup>nd</sup> Floor Community Room  
Fort Worth, Texas 76102

### Committee Members:

Neftali Ortiz – Chairman  
Dennis Dunkins  
Jeff King – Acting Chair  
Jon Michael Franks  
Tito Rodriguez

### Staff Support:

Shawn Donaghy, Operations  
Rebecca Montgomery, Governmental Relations  
Angela Allen, Customer Service Supervisor  
Curvie Hawkins, Planning

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### A. CALL TO ORDER

Jeff King

### B. UPDATES

1. May 2017 Ridership Update
2. May 2017 Marketing Report
3. Customer Service Update
4. August 2017 Service Changes

Shawn Donaghy  
Rebecca Montgomery  
Angela Allen  
Curvie Hawkins

### C. ACTION ITEMS

1. POM2017-11 Bus Stop Passenger Shelters

Curvie Hawkins

### D. OTHER BUSINESS

### E. NEXT MEETING

*Next meeting August 21, 2017 @ 4:00 p.m. at the Intermodal  
Transportation Center (ITC)*

### F. ADJOURN



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Burnett Plaza ■ 801 Cherry Street ■ Suite 850 ■ Fort Worth, Texas 76102 ■ 817-215-8700 ■ [www.fwta.org](http://www.fwta.org)

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Melanie Kroecker at (817) 215-8621, 48 hours in advance.