

FORT WORTH TRANSPORTATION AUTHORITY

PLANNING, OPERATIONS & MARKETING COMMITTEE WORKING SESSION

4:00 p.m., Monday, November 13, 2017

**Intermodal Transportation Center (ITC)
1001 Jones Street, 2nd Floor Community Room
Fort Worth, Texas 76102**

Committee Members:

Neftali Ortiz – Chairman
Charles Edmonds
Alan Hooks
Jeff King
Ray Taylor

Staff Support:

Rebecca Montgomery, Governmental Affairs
Detra Whitmore, Administration
Angela Allen, Customer Service
Carla Forman, Contracted & Flexible Services

A. CALL TO ORDER

Neftali Ortiz

B. UPDATES

1. October 2017 Marketing Report
2. Transit Master Plan Update
3. Customer Service Update

Rebecca Montgomery
Detra Whitmore
Angela Allen

C. ACTION ITEMS

1. POM2018-02 CentrePort Transportation Services

Carla Forman

D. OTHER BUSINESS

E. NEXT MEETING

***Next meeting December 11, 2017 @ 4:00 p.m. at the Intermodal
Transportation Center (ITC)***

F. ADJOURN



Burnett Plaza ■ 801 Cherry Street ■ Suite 850 ■ Fort Worth, Texas 76102 ■ 817-215-8700 ■ www.fwta.org

This facility is wheelchair accessible. For accommodations, for hearing or sight interpretive services, please contact
Melanie Kroecker at (817) 215-8621, 48 hours in advance.