The Guaranteed Ride Home (GRH) program provides you with the ability to get home or back to a Park & Ride if an emergency or unplanned overtime arises.

This service is available for:
- Active EASYRIDE participants.
- Active VANPOOL participants.
- Monthly or annual ticket holders.
USING GUARANTEED RIDE HOME

GRH may be used for:

✓ Personal illness during normal work hours.
✓ Family emergencies during normal work hours.
✓ Unplanned overtime.

GRH may not be used for:

✗ Missing your bus, train or van.
✗ Traveling between work sites.
✗ Scheduled meetings or doctor’s appointments.
✗ Other non-emergency trips.

EASY AS 1, 2, 3

1. CALL FOR A RIDE

When an emergency arises, call 817-534-5555 or 972-728-6767 and ask for a Guaranteed Ride Home supervisor.

2. SHOW YOUR PASS

When the Yellow Cab arrives, show the driver your active VANPOOL, EASYRIDE, monthly or annual pass. VANPOOL participants may be asked for their vanpool code.

3. PAY THE FEE

Pay the cab driver a $5 fee and Trinity Metro covers the remaining balance.

THE GUARANTEED RIDE HOME PROGRAM MAY ONLY BE USED TWO TIMES WITHIN A THREE-MONTH PERIOD.

Trinity Metro Customer Care: 817-215-8600
GRH Supervisor: 817-534-5555, 972-728-6767
RIDE TRINITYMETRO.org