

# GUARANTEED RIDE HOME

The **Guaranteed Ride Home** (GRH) program provides you with the ability to get home or back to a Park & Ride if an emergency or unplanned overtime arises.

This service is available for:

- Active EASYRIDE participants.
- Active VANPOOL participants.
- Monthly or annual ticket holders.



# USING **GUARANTEED RIDE HOME**

**GRH** may be used for:

- ✓ Personal illness during normal work hours.
- ✓ Family emergencies during normal work hours.
- ✓ Unplanned overtime.

**GRH** may not be used for:

- ✗ Missing your bus, train or van.
- ✗ Traveling between work sites.
- ✗ Scheduled meetings or doctor's appointments.
- ✗ Other non-emergency trips.

## EASY AS **1, 2, 3**

### **1. CALL FOR A RIDE**

When an emergency arises, call 817-534-5555 or 972-728-6767 and ask for a Guaranteed Ride Home supervisor.

### **2. SHOW YOUR PASS**

When the Yellow Cab arrives, show the driver your active VANPOOL, EASYRIDE, monthly or annual pass. VANPOOL participants may be asked for their vanpool code.

### **3. PAY THE FEE**

Pay the cab driver a \$5 fee and Trinity Metro covers the remaining balance.

***THE GUARANTEED RIDE HOME PROGRAM  
MAY ONLY BE USED TWO TIMES WITHIN  
A THREE-MONTH PERIOD.***

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Trinity Metro Customer Care: **817-215-8600**  
GRH Supervisor: **817-534-5555, 972-728-6767**  
RIDE**TRINITYMETRO**.org

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