

PLANNING, OPERATIONS & MARKETING COMMITTEE WORKING SESSION

MONDAY NOVEMBER 11, 2019 4:00 P.M.
OR IMMEDIATELY FOLLOWING THE COMPLETION OF THE COMMUTER RAIL COMMITTEE MEETING

Fort Worth Central Station
Downtown Fort Worth
1001 Jones Street, 2nd Floor Community Room
Fort Worth, Texas 76102

Committee Members:

Nick Genua - Chairman
Teresa Ayala
Stephen Baldwin
Charles Edmonds
Alan Hooks
Ray Taylor

Staff Support:

Melissa Chrisman, Marketing/Communications
Detra Whitmore, Customer Relations
Kiran Vemuri, Planning

A. CALL TO ORDER

Nick Genua

B. UPDATES

1. October 2019 Marketing & Communications Report
2. Customer Relations Update

Melissa Chrisman
Detra Whitmore

C. ACTION ITEMS

1. POM2020-02 System Redesign and
Implementation Project

Kiran Vemuri

D. OTHER BUSINESS

E. NEXT MEETING

MONDAY, DECEMBER 9, 2019

F. ADJOURN

This facility is wheelchair accessible.

For accommodations for hearing or sight interpretive services, please contact Kelli Shields 48 hours in advance at 817.215.8972.