

ACCESS ADVISORY COMMITTEE

WEDNESDAY JUNE 2, 2021 12:00 PM

(via VIRTUAL MEETING)

Special Notice Regarding this Meeting:

Due to the COVID-19 (Coronavirus) pandemic, Tarrant County Public Health Recommendations issued on March 13, 2020, “strongly” recommended “organizers of events of any size in which people will be in close contact to cancel or postpone such events. [emphasis added]” In response, the Trinity Metro Board will meet by virtual meeting in strict adherence with applicable law, including in accordance with the suspension of certain requirements of the Open Meetings Act made by Governor Abbott on March 16, 2020, to permit open meetings to occur in a fully virtual setting.

The public is invited to participate in this virtual meeting by dialing the following toll-free teleconference bridge number:

Microsoft Teams meeting

Join on your computer or mobile app

[Click here to join the meeting](#)

Or call in (audio only)

[+1 321-754-9506](tel:+13217549506),184246981# United States, Orlando

Phone Conference ID: 184 246 981#

Each part of the virtual meeting is required to be open to the public will be audible to all participants on the call and recorded, and two-way communication will be maintained throughout the entire meeting, although there is not an opportunity or agenda for public comments in the committee meetings. Any individual who wishes to speak must first identify himself or herself. To optimize audibility, all participants are urged to mute their phones and turn off their cameras unless and until speaking.



ACCESS ADVISORY COMMITTEE

WEDNESDAY JUNE 2, 2021 12:00 PM – Virtual Meeting

Committee Members:

Teresa Ayala, Chair
Tito Rodriguez, Vice-Chair
Alan Hooks, Vice-Chair
Dan Gadbury
Shawn Keen
Stephanie Morris
Courtney Pozez
Barbara Rector

Staff Support:

Wayne Gensler, VP & COO Bus & Paratransit
Detra Whitmore, VP Customer Relations
Carla Forman, Dir. Of Paratransit & Contracted Services
Janice Pearce, ACCESS Operations Manager
Mark Shoop, ACCESS Administration Supervisor
Sharon Bailey, Contracted Services Manager

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|---|----------------|
| A. CALL TO ORDER | Teresa Ayala |
| B. ROLL CALL | Teresa Ayala |
| C. CITIZEN PARTICIPATION AND RECOGNITION | Teresa Ayala |
| D. APPROVAL OF MINUTES – March 3, 2021 | Teresa Ayala |
| E. ACCESS QUARTERLY HIGHLIGHTS | |
| 1. ACCESS Ridership and Key Performance Indicator's | Janice Pearce |
| 2. Yellow Cab Update | Jack Bewley |
| 3. ACCESS Customer Care Update | Detra Whitmore |
| F. TRINITY METRO UPDATES | Carla Forman |
| G. OTHER BUSINESS | Teresa Ayala |
| H. SUGGESTED TOPICS FOR NEXT MEETING | Teresa Ayala |
| I. ADJOURN | Teresa Ayala |
| J. NEXT MEETING SEPTEMBER 1, 2021 @12:00 PM | |

