

ACCESS ADVISORY COMMITTEE

WEDNESDAY JUNE 1, 2022 12:00 PM

Fort Worth Central Station
Downtown Fort Worth
1001 Jones Street, 2nd Floor Community Room
Fort Worth, Texas 76102

Committee Members:

Sharla Williams, Chair
Tito Rodriguez, Vice-Chair
Dan Gadbury
Shawn Keen
Stephanie Morris
Veronica Ramirez-Richards
Jenna Reinke
Jo Nell Waller

Staff Support:

Wayne Gensler, COO/VP Bus & Paratransit
Detra Whitmore, VP of Customer Experience
Jeff Matland, General Manager
Carla Forman, Dir. Of Paratransit & Contracted Services
Janice Pearce, ACCESS Operations Manager
Mark Shoop, ACCESS Administration Supervisor
Sharon Bailey, Contracted Services Manager

A. CALL TO ORDER

B. CITIZEN PARTICIPATION AND RECOGNITION

C. APPROVAL OF MINUTES – March 2, 2022

D. ACCESS QUARTERLY HIGHLIGHTS

- | | |
|---|----------------|
| 1. ACCESS Ridership and Key Performance Indicator's | Mark Shoop |
| 2. Yellow Cab Update | Jack Bewley |
| 3. ACCESS Customer Care update | Detra Whitmore |

E. TRINITY METRO UPDATES

Jeff Matland

F. OTHER BUSINESS

G. SUGGESTED TOPICS FOR NEXT MEETING

H. ADJOURN

I. NEXT MEETING September 7, 2022 AT 12:00 PM

